To enroll in e-Statements, first go to our website <u>www.firstcitizensbank.com</u> and click on <u>e-Statements</u> under helpful links.

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You will be taken to the e-Statement login page. Directly underneath the box to enter your user ID and login, you will see "Not an E-Statement User? Click here to Enroll". Click on this link to be taken to the enrollment page.

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To begin, click on the Terms and Conditions (PDF) link. At the bottom of the page, you will see a 6 digit confirmation code. Copy and paste this code to the correct box on the enrollment page. Complete the remainder of the form.

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Once you complete the enrollment form, click submit and you will see a thank you page similar to the one below.



Within 10 business days, you will receive an e-mail with your username. Your password will be sent to you via the United States Postal Service.