Advanced Authentication Procedures

Once you have received your username and password, you will need to complete the enrollment process by clicking on the e-Statement Log-In link on the homepage at www.myfccb.com.

🔒 **Online Services** 🔍

Click Here to Begin

🔒 **Online Banking**

NetTeller Account Login ⌄
NetTeller Account Log In
eStatements
Shareholder Account Access
My Retirement Account
My Trust Account
Credit Card Account Access
Student Loan Account Access

Choose eStatements
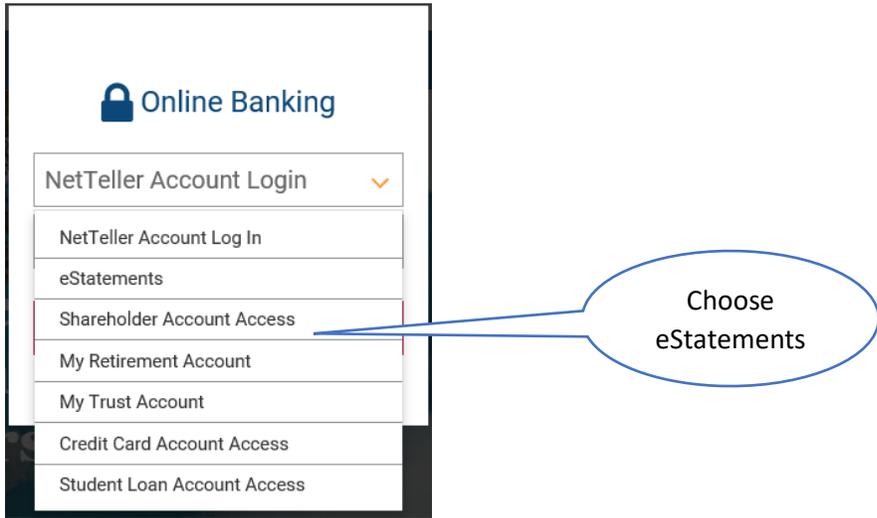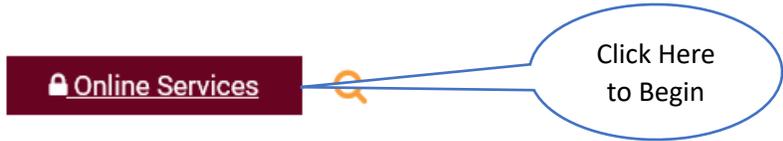
This directs you to the following page to enter the username and password you received from FCCB.

◤FCCB
FIRST CITIZENS COMMUNITY BANK

E-Statements

Username

👤 [   ]

Password

🔒 Enter your password

Please enter your username and password to begin.

Login >

Not an E-Statement User? Click here to Enroll

Enter the username you received via US Postal Mail and the password you received via e-mail and click "Login"

You will be presented with the following message: Click "Enroll". Once you fill in the 2 enrollment screens and click the "Next" buttons, review your information and click "Confirm". Remember these answers, you will need them to log on.

FCCB Multi-Factor Authentication Enrollment

You are not enrolled in Multi-Factor Authentication.

We have upgraded our authentication system in order to provide you with a more secure online experience. The new system requires you to create and respond to stronger challenges in order to use this application. You must enroll in the new authentication system before you can login. Please contact us if you have any questions about the changes we've implemented.

[Enroll] [Cancel]

FCCB Multi-Factor Authentication Enrollment

Step 1 - Tell Us About Yourself

First name:

Last name:

EMail address:

Work phone number:

Home phone number:

Mobile phone number:

[Next >]

FCCB Multi-Factor Authentication Enrollment

Step 2 - Create Your Security Phrase & Questions

Security phrase:

Question 1:

Answer 1:

Question 2:

2:

Question 3:

Answer 3:

You pick the questions and answers, so have some fun, but remember, the answers are case sensitive. Remember EXACTLY how you typed them!

Your security phrase must be at least 20 characters long and cannot include the special characters *&-+=@!

[< Previous>] [Next >]

FCCB FIRST CITIZENS COMMUNITY BANK Multi-Factor Authentication Enrollment

Step 3 - Review & Confirm Your Enrollment

‹ Previous   **Confirm**

Once you click the "Confirm" button, this popup will appear.
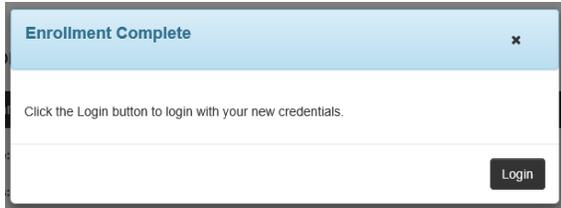
Once you review your answers, click the "Confirm", then the "Login" buttons to continue.

Enrollment Complete	✕
Click the Login button to login with your new credentials.	
	Login

Clicking the "Login" button will bring you back to the Logon screen where you will enter your Username and Password and will be asked to answer one of the security questions you created.

FCCB FIRST CITIZENS COMMUNITY BANK

E-Statements

Username

👤 |

Password

🔒 | Enter your password

Please enter your username and password to begin.

Login ›

Not an E-Statement User? Click here to Enroll

Answer the question and click "Submit" or "Help" if you need assistance or to change anything.

FCCB FIRST CITIZENS COMMUNITY BANK

E-Statements - Multi-Factor Authentication

For your protection, you must verify your identity by answering the question.

Please answer the challenge question to log in.

Submit your answer and you are all set!

Submit   Cancel   Help▾

I forgot the answer
Edit enrollment information