



## We Look Forward to Meeting You!

The conversion date for MidCoast Community Bank to become FCCB is scheduled for April 17, 2020. The information below is being provided to help ensure a smooth transition for using your debit card.

### When will I receive my new FCCB debit card?

- You will receive your new FCCB Debit MasterCard® (Consumers) or FCCB Business Advantage debit card (Businesses) shortly after April 3, 2020.
- If you do not receive your card by April 13, 2020, contact our Customer Service Center at 800-326-9486.

### When do I begin using my FCCB debit card?

- Your MidCoast Visa® debit card will become inactive on Monday, April 20, 2020.
- Please activate your new FCCB card prior to that date by calling the number that will be listed on the sticker of your new card. **This call must be made from your primary phone number that is currently on file with MidCoast Community Bank.** (If you need to confirm your primary phone number, please contact your local MidCoast office.)
- You will also be prompted to select a PIN (Personal Identification Number) when you activate the card.
- Between the dates of April 17<sup>th</sup> and April 19<sup>th</sup>, temporary limits for ATM withdrawals and purchases will be in effect. The limits are \$500 for ATM withdrawals and \$500 for purchases per day, per card.
- The standard daily limits for consumer cards, \$500 for ATM withdrawals and \$1,000 for point of sale purchases, will take effect on April 20, 2020.
- The standard daily limits for business cards, \$500 for ATM withdrawals and \$2,000 for point of sale purchases, will take effect on April 20, 2020.

**Notify Any Service Provider who is automatically charging your Debit Card** - If you have provided a service provider with your debit card so it can be automatically charged for services, please contact that provider with your new card number to ensure no disruption in service.

We look forward to having you as part of the FCCB family.

[www.myfccb.com](http://www.myfccb.com)