

## FOR IMMEDIATE RELEASE

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### First Citizens Community Bank Honors Employees

MANSFIELD, PA (February 2020) Each year on President's Day, First Citizens Community Bank buses all of their employees to a central site for a day filled with fun, learning, comradery and recognition. And that's just what happened on February 17<sup>th</sup> at the Silver Moon Banquet Hall. According to CEO and President Randall E. Black, "This day provides us with the opportunity to share and celebrate the past year's performance while also letting our employees know more about what's on the horizon. The key to our success are our employees and giving them the recognition they so deserve in front of their peers is our way of saying thank you for another great year!"

During the festivities, Heidi Monro and Dora Rodgers were named Employees of the Year. Monro joined FCCB in 2004 as a part-time teller in Canton but her potential for being a star performer was quickly evident. She's experienced several promotions since that time and continues to demonstration energy and leadership in her office. Customers regularly comment to the bank about her enthusiasm, positive attitude and her dedication to serving them.

Rodgers became part of the First Citizens family when they acquired The First National Bank of Fredericksburg in 2015. She is the face of First Citizens in their Mount Aetna market. A jack of all trades and master of many, she's a coach and mentor, opens new accounts, is their consumer lender and, she is one of the bank's top trainers. Her concern for helping customers and co-workers is what really puts her over the top.

According to Black, "These two individuals continue to exceed expectations and truly believe in the Bank's mission and understand how to achieve it."



Dora Rodgers, Randy Black and Heidi Monro



Randy Black and Veronica Seymour

Also recognized during the day's events was Veronica Seymour, Troy Office Operations Manager, who was named Volunteer of the Year. Communities depend on the giving nature of volunteers. Because community is important to First Citizens, they will donate \$500 to the non-profit of Veronica's choice in honor of her endless hours of giving to organizations such as the Lions Club, Christian Counsel, Chamber of Commerce, and the local food pantry.

And community isn't forgotten on their day of celebration. Each year, the bank has a team contest to build something that can contribute to the welfare of their communities like the bikes they built and donated to kids in need. This year, they assembled 64 four-wheeled rolling walkers with seats that are being donated to organizations throughout their markets. Once they were assembled, the employees enjoyed a little friendly competition as teams of two raced their walkers to the finish line.

The day didn't end without honoring employees who had reached certain employment milestones. Twenty-Five employees received extra vacation days and shares of Citizens Financial Services, Inc. stock for achieving a milestone. The longer the loyalty, the more they are awarded!

“Employee longevity is a game changer for any organization,” commented Black. “The knowledge and experience that comes with growing up through the company can’t be measured. This past year, we had 5 employees retire who had 195 combined years at First Citizens.”

First Citizens Community Bank is headquartered in Mansfield, Pennsylvania. They currently operate 28 offices throughout Tioga, Bradford, Potter, Clinton, Centre, Union, Lebanon, Lancaster, Schuylkill and Berks counties in Pennsylvania and Allegany County New York. They recently announced the acquisition of MidCoast Community Bank with offices located in Kent and New Castle counties in Delaware. For more information about First Citizens, visit [www.firstcitizensbank.com](http://www.firstcitizensbank.com), or find them on Facebook.